



User Guide

OM+



1	Login .....	3
2	Using the system – basic information .....	4
2.1	Changing the language.....	4
2.2	Navigation .....	4
2.3	Toolbar.....	5
2.4	Dashboard .....	5
3	Toolbar .....	7
3.1	Quick search.....	7
3.2	Customer switch.....	7
3.3	User setting.....	8
3.4	Changing the password .....	9
3.5	Favourites .....	9
4	Messages .....	11
4.1	Message inbox.....	11
4.2	Creating a message.....	11
4.3	Reading a message.....	12
4.4	Deleting a message.....	12
5	Lists .....	13
5.1	Sorting .....	13
5.2	Filtering .....	13
5.3	Grouping.....	13
6	Addresses.....	14
6.1	Details.....	14
6.2	Editing.....	14
6.3	Deleting.....	15
6.4	Adding .....	15
6.5	View .....	15
7	Devices .....	16
7.1	Details.....	16
7.2	View .....	20
7.3	Export.....	20
8	Orders.....	21
8.1	Order details.....	21
8.2	Displaying printer details .....	21
8.3	Track & Trace .....	21
9	Manual order .....	22
10	Manually entering counts .....	23

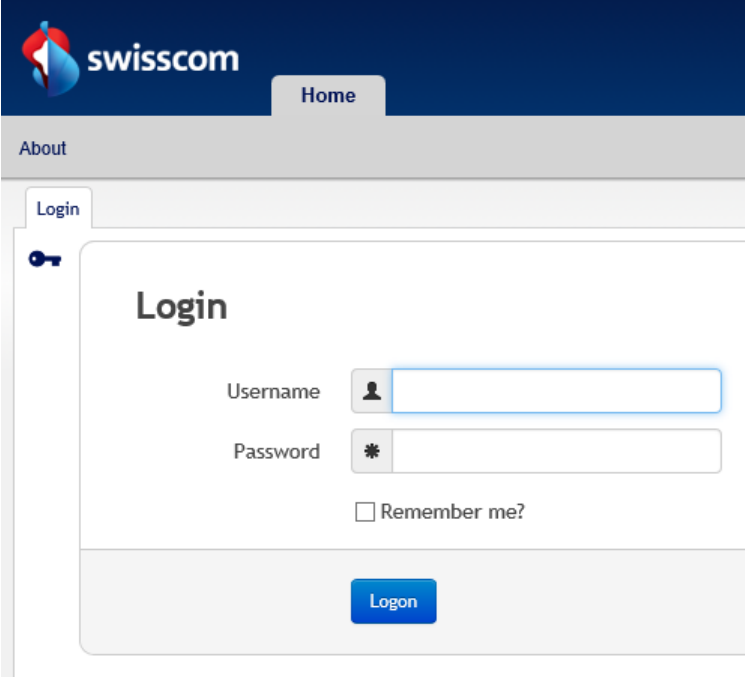
## 1 Login

Log into the initial screen with your user name and password.

After login, you only see the menu items for which you have authorisation.

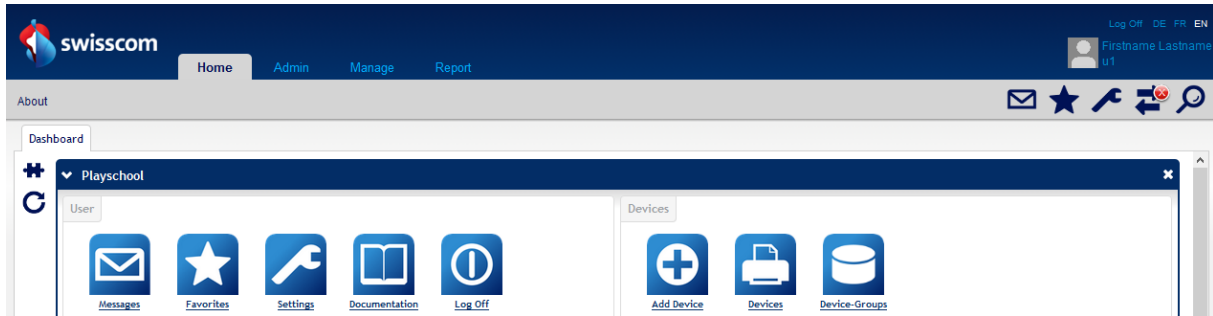
If you entered the password incorrectly multiple times, your login data is locked. In this case, please contact Support. In this case, only Support can reset the login data.

[Sws.Omplus@swisscom.com](mailto:Sws.Omplus@swisscom.com)



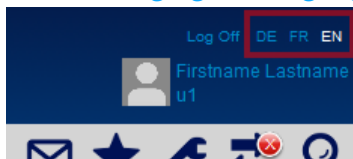
The screenshot shows the Swisscom login interface. At the top, there is a dark blue header with the Swisscom logo and the text "swisscom". Below the header, there are navigation tabs: "Home" (selected), "About", and "Login". The "Login" tab is active, and the page content is titled "Login". There are two input fields: "Username" with a person icon and "Password" with an asterisk icon. Below the password field is a checkbox labeled "Remember me?". At the bottom of the form is a blue "Logon" button.

## 2 Using the system – basic information



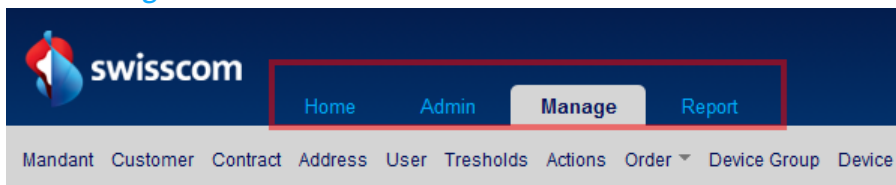
After login, you see the basic OM+ Next screen. The individual options are discussed below.

### 2.1 Changing the language

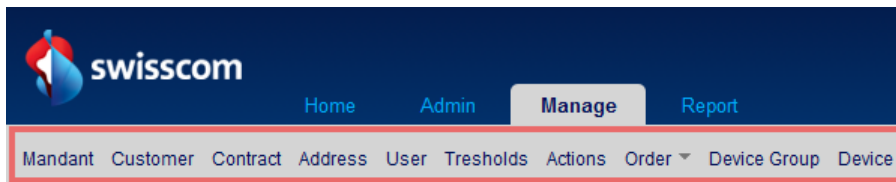


To change the language, use the language selection option top right. Please note that if you change the language, the entire page is reloaded and open tabs are closed.

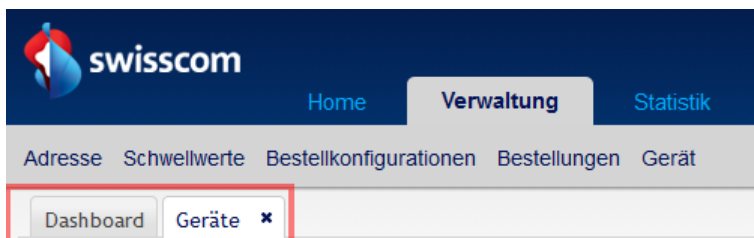
### 2.2 Navigation



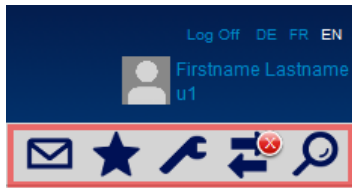
If you choose the first navigation level, the second navigation level is reloaded and the sub-options are displayed



If you make a selection in the second navigation level, the selected area is loaded as a tab in the tab bar. Usually, all the available entries are listed.

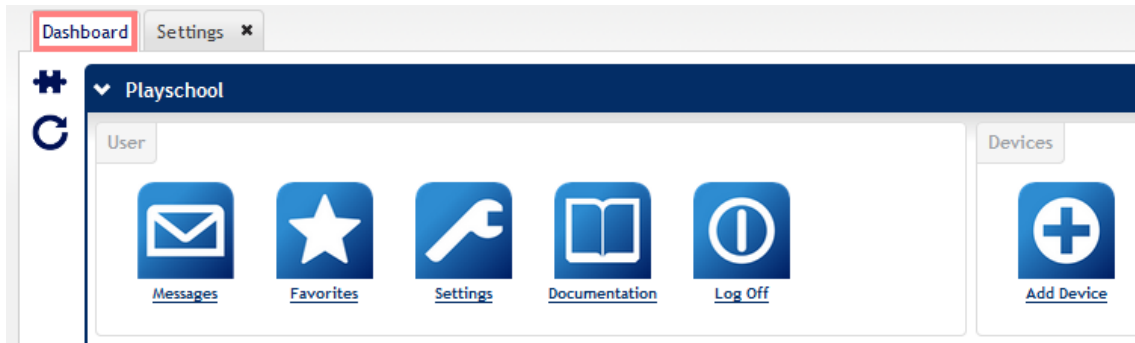


## 2.3 Toolbar



The toolbar displays the basic functions that are available to every user. (The basic functions are described in more detail in section 3)


## 2.4 Dashboard

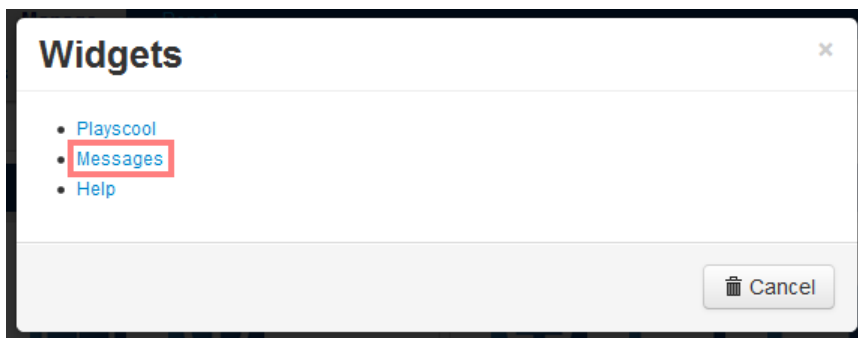


The dashboard displays icons for all the areas that you can access. Widgets will also be provided on the dashboard.

The widgets are planned for a later point in time and will result in an update to this documentation.

### 2.4.1 Adding a widget

 If you click the widget link, a dialog opens containing all the widgets available to you.

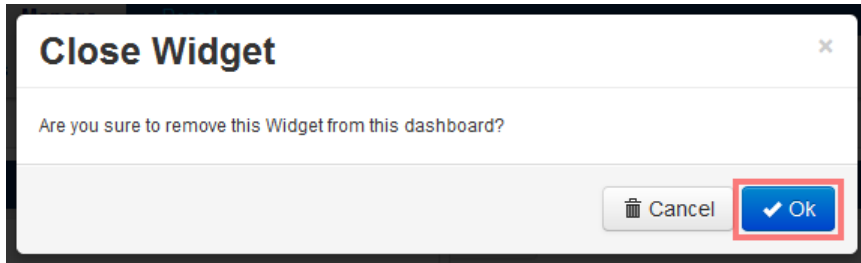


After you have made a selection, the widget is opened on the dashboard and can be used.

### 2.4.2 Closing a widget



To delete a widget from the dashboard, use the Close icon on the widget concerned. When you click this, a dialog is displayed in which you can confirm the action.



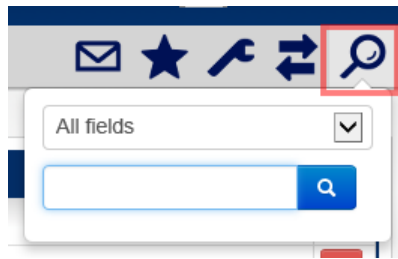
### 2.4.3 Moving a widget



You can use Drag & Drop to move widgets from one area to another.

### 3 Toolbar

#### 3.1 Quick search



You can use the quick search to search for all available fields in the device list. As a very large set of data is searched in this case, the search may take a few seconds. However, if you know the host name or serial number, you can restrict the fields by selecting this.

#### 3.2 Customer switch



If you have access to several customers, the customer switch is displayed. This enables you to select one customer, for example, and you then only see that customer's settings, orders and devices

### 3.3 User setting

#### 3.3.1 Details

The screenshot shows the Swisscom user settings interface. At the top, there is a navigation bar with 'Home', 'Admin', 'Manage', and 'Report' tabs. The user's profile information is displayed at the top right, including 'Log Off', 'DE', 'FR', 'EN', and 'Firstname Lastname u1'. The main content area is divided into two sections: 'User Settings' and 'Grid Settings'. The 'User Settings' section contains a table with the following data:

User Name	u1
Password	***** <a href="#">Change Password</a>
First Name	Firstname
Last Name	Lastname
Email	sws.omplus@swisscom.com
Phone	
Mobile	
Page Size	50
Switched Customer	

Below the 'User Settings' table is the 'User Activities' table:

Approved	True
LockedOut	False
Create Date	3/17/2013 9:31 PM
Last Login Date	3/17/2013 10:05 PM
Last Password Changed Date	3/17/2013 9:31 PM
Last Lockout Date	3/17/2013 9:31 PM

The 'Grid Settings' section is currently empty, displaying the message 'There is nothing to display'. A red box highlights the pencil icon in the top right corner of the settings area, indicating that the user can edit the data record.

The user details provide an overview of all the user's settings. You can delete settings for grids so that these display the standard columns again.

#### 3.3.2 Editing

The editing form is divided into two main sections: 'General' and 'Address'. The 'General' section contains the following fields:

- User Name:
- Email:

The 'Address' section contains the following fields:

- First Name:
- Last Name:
- Phone:
- Mobile:
- Page Size:
- Switched Customer:

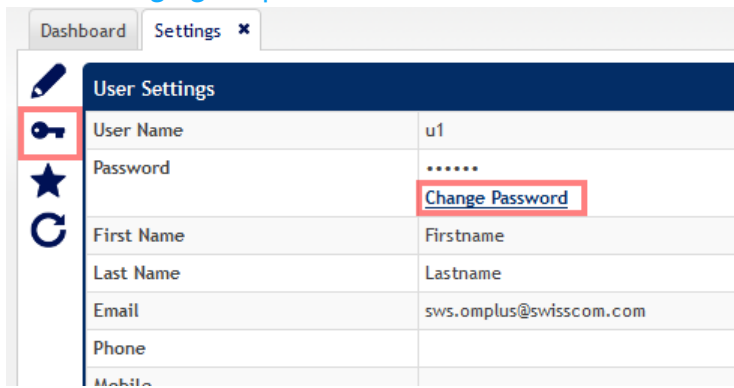
The 'Profile Image' field has a '+ Choose files...' button and a red 'x' button. At the bottom of the form, there are two buttons: 'Reset' and 'OK'.

In the details, you can use the pencil icon to edit the data record. If mandatory fields were not filled or the content is incorrect, these fields are displayed in red.

Use the OK button to save the data.



### 3.4 Changing the password

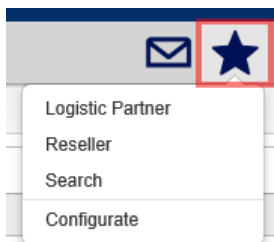


To change your password, use one of the two links.

Once you have selected the function, a dialog is opened in which you must enter your old password once and your new password twice. After you press OK, a success message is displayed.

### 3.5 Favourites

Favourites enable you to find certain information again. You can save all tabs as favourites.

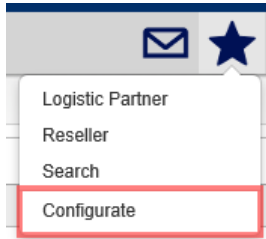


#### 3.5.1 Opening favourites

To open a saved favourite, select the star in the toolbar and a list of all favourites is displayed.

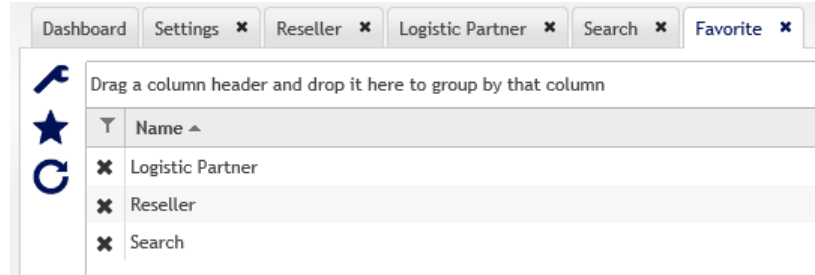
If you click a favourite, it is opened as a new tab.

### 3.5.2 Managing favourites

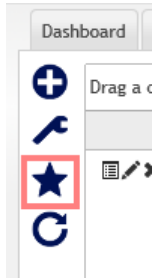


The last option in the menu is used to manage your favourites. If you click this option, a tab opens containing a list of all favourites.

You can choose “X” to delete a favourite



### 3.5.3 Adding a favourite



To save a new favourite, select the star on the left-hand side of the tab. This saves the favourite to your list.

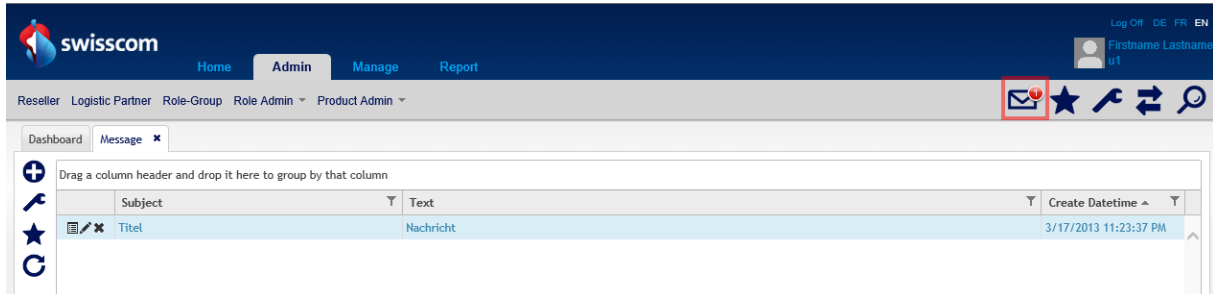
In the dialog, you can give the favourite a name and description. After you have saved, this entry appears as a favourite.

A screenshot of a 'Favorite' dialog box. The dialog has a title bar with the word 'Favorite' and a close button. Below the title bar, there are two input fields: 'Name' and 'Description'. The 'Name' field contains the text 'Favorite Name'. The 'Description' field is empty. At the bottom of the dialog, there are two buttons: 'Cancel' and 'OK'. The 'OK' button is highlighted in blue.

## 4 Messages

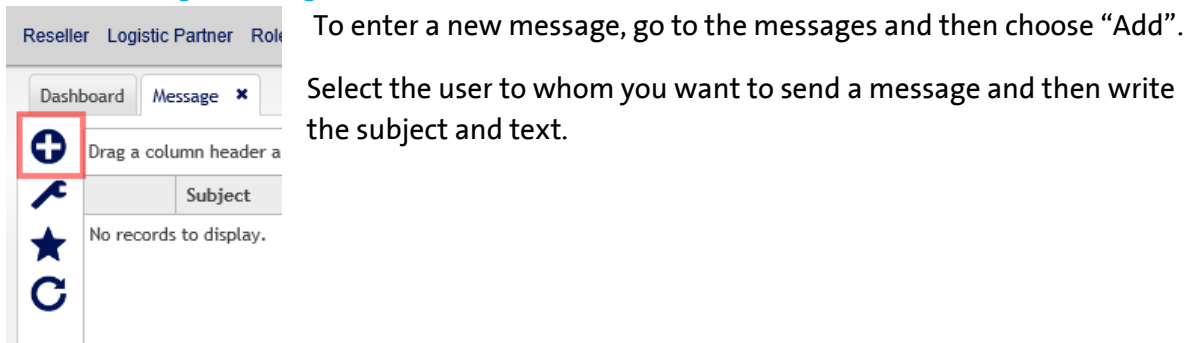
The messages provide you with an internal communication system. This is primarily used by the system to exchange information with the user. Important notifications such as imports, errors or similar are sent as messages.

### 4.1 Message inbox



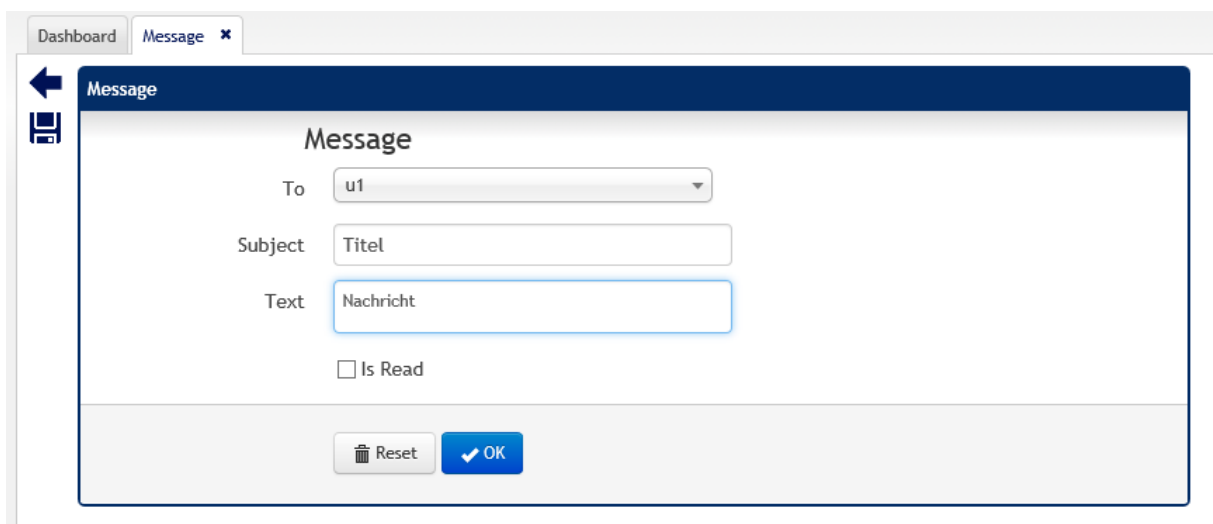
If you have a new message, this is displayed in the toolbar with a batch. This batch displays the number of unread messages.

### 4.2 Creating a message

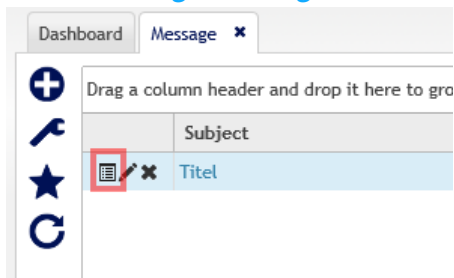


To enter a new message, go to the messages and then choose "Add".

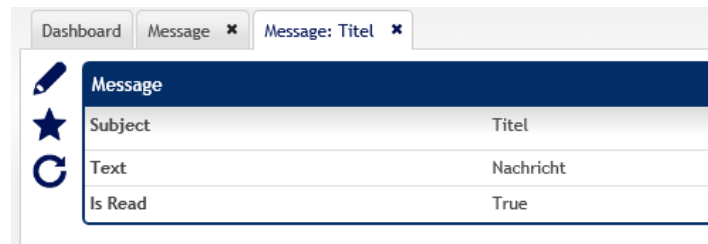
Select the user to whom you want to send a message and then write the subject and text.



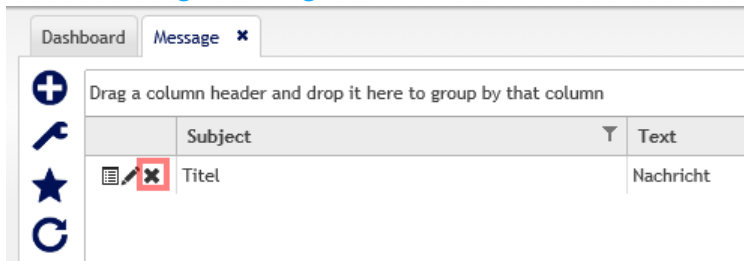
### 4.3 Reading a message



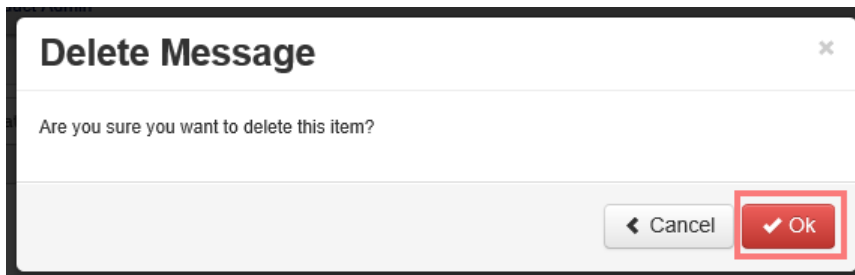
Unread messages are highlighted in blue. As soon as you open the message, it is marked as read.



### 4.4 Deleting a message



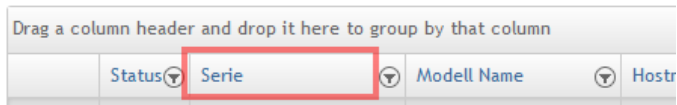
To delete a message, use the delete button and confirm the dialog.



## 5 Lists

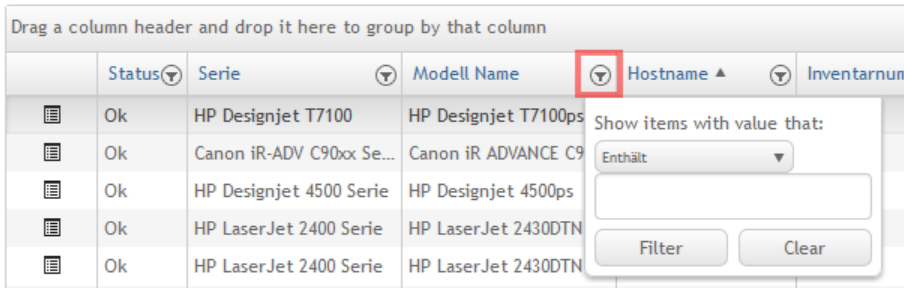
The basic functions of the lists are described here. The lists are used in almost all areas.

### 5.1 Sorting



To sort the information by a column, simply click the column. You then change between the individual sort sequences (ascending, descending and no sorting).

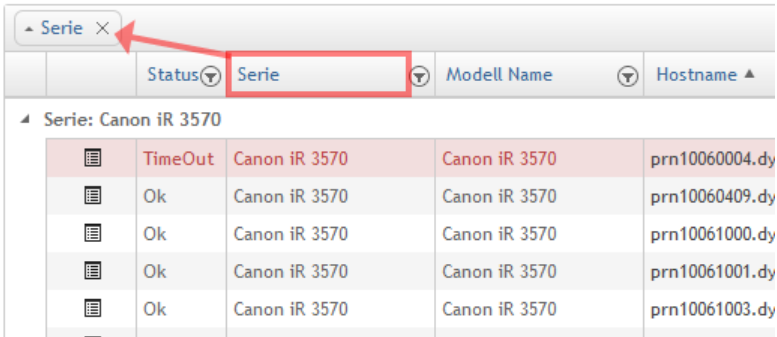
### 5.2 Filtering



You can use the filter to search for a particular text per column. After you press the “Filter” button, only the data records containing this text are displayed.

To deactivate a filter on a column, press the “Clear” button.

### 5.3 Grouping



To group the list, drag the desired column to the grouping toolbar.

## 6 Addresses

The screenshot shows the Swisscom management interface. At the top, there is a navigation bar with 'Home', 'Admin', 'Manage', and 'Report'. Below this, a breadcrumb trail includes 'Mandant', 'Customer', 'Contract', 'Address', 'User', 'Thresholds', 'Actions', 'Order', 'Device Group', and 'Device'. The 'Address' menu item is highlighted with a red box. Below the breadcrumb, there is a 'Dashboard' tab and an 'Address' tab with a close icon. A sidebar on the left contains icons for adding, editing, and deleting items. The main content area shows a table with columns for 'Company', 'Street 1', and 'Street 2'. A dropdown menu for 'Customer Name' is open, showing 'Swisscom (Schweiz) AG' with a sub-menu containing 'Avocis AG', 'Cablex AG', and 'Cablex AG' with their respective street addresses.

### 6.1 Details



Displays the details for an address.

The screenshot shows the 'Address' details page. The page is titled 'Address' and has a dark blue header. Below the header, there are two sections: 'General' and 'Address Data'. The 'General' section contains a table with the following data:

General	
Customer Name	Swisscom (Schweiz) AG
Mapping 1	Täg-Kon17
Mapping 2	

The 'Address Data' section contains a table with the following data:

Address Data	
Contact	Patrick Weber
Company	Avocis AG

### 6.2 Editing



Enables you to edit an address.

The screenshot shows the 'Address' editing page. The page is titled 'Address' and has a dark blue header. Below the header, there are two sections: 'General' and 'Address data'. The 'General' section contains the following input fields:

- Customer: Swisscom (Schweiz) AG (dropdown menu)
- Mapping 1: Täg-Kon17 (text input)
- Mapping 2: (empty text input)

The 'Address data' section contains the following input fields:

- Contact: Patrick Weber (text input)
- Company: Avocis AG (text input)
- Street 1: Konstanzerstrase 17 (text input)
- Street 2: (empty text input)
- Zip: 8274 (text input) and Tägerwilen (text input)
- Country: CH (dropdown menu)

### 6.3 Deleting



Enables you to delete an address.

## Delete

Are you sure you want to delete this item?

### 6.4 Adding



Enables you to create a new address.

## Address

### General

Customer

Mapping 1

Mapping 2

### Address data

Contact

Company

Street 1

Street 2

Zip

### 6.5 View



Enables you to change the view of the list

## Configure grid

Save Order By

Save Current Page

<input type="checkbox"/> Customer Name	<input type="checkbox"/> Mapping 1	<input type="checkbox"/> Mapping 2
<input type="checkbox"/> Contact	<input checked="" type="checkbox"/> Company	<input checked="" type="checkbox"/> Street 1
<input checked="" type="checkbox"/> Street 2	<input checked="" type="checkbox"/> Zip	<input checked="" type="checkbox"/> City
<input type="checkbox"/> Country Code	<input type="checkbox"/> Country Name	<input type="checkbox"/> Phone
<input type="checkbox"/> Fax	<input type="checkbox"/> Mobil	<input type="checkbox"/> Email

## 7 Devices

swisscom Home Admin **Manage** Report

Mandant Customer Contract Address User Tresholds Actions Order Device Group **Device**

Dashboard Device x

Drag a column header and drop it here to group by that column

	Network Status	Model Name	Group Name	Hostname
	TimeOut	HP Color LaserJ...		
	Ok	HP Color LaserJ...	AAB	AABP4023
	Ok	HP Color LaserJ...	AAB	AABP4023
	TimeOut	HP LaserJet P30...	AAB	AABP4023
	Ok	HP LaserJet P30...	AAB	AABP4023

### 7.1 Details



Displays the details for a printer.

**Device**

General Address Network Other

Model Name HP Color LaserJet CM6040

Contract Name Implenia Devices

Inactive No

Automatically Imported Yes

Serial JPBT91FGCD

Asset Number

Costcenter IM - Kreditoren

Contract Number

Project Number MC3\_Grundgerät

Group Name AAB

Hostname [AABP4023](#)

**Device Status**

Consumables SNMP Papercount Calculated Counts

Last Query 4/13/2013 4:13:01 PM

Network Status OK

Response Status MismatchedQuerySet

**Toner**

Toner Black Percentage 86 % ✓

Toner Cyan Percentage 58 % ✓

Toner Magenta Percentage 82 % ✓

Toner Yellow Percentage 45 % ✓

**Image Drums**

Imagedrum Black Percentage 22 % ✓

Imagedrum Cyan Percentage 81 % ✓

Imagedrum Magenta Percentage 97 % ✓

Imagedrum Yellow Percentage 3 % ✖

**Kits**

KitFuserPercentage 64 % ✓

KitMaintenancePercentage 20 % ✓

KitMaintenanceAdfPercentage 87 % ✓

KitTransferPercentage 20 % ✓

**Device History**

Orders Changelog Charts



### 7.1.1 General

Device			
General	Address	Network	Other
Model Name	HP Color LaserJet CM6040		
Contract Name	Implenia Devices		
Inactive	No		
Automatically Imported	Yes		
Serial	JPBT91FGCD		
Asset Number			
Costcenter	IM - Kreditoren		
Contract Number			
Project Number	MC3_Grundgerät		
Group Name	AAB		
Hostname	<a href="#">AABP4023</a>		

### 7.1.2 Site address

Device			
General	Address	Network	Other
Company	Implenia Management AG		
Contact	Efe Zekyie		
Address 1	Bahnhofstrasse 24		
Address 2	2. OG		
Room			
Floor			
Building			
ZIP / City	5000 Aarau		

### 7.1.3 Network

Device			
General	Address	Network	Other
MAC-Address			
IP-Address			
Netmask			
Gateway			
Hostname	<a href="#">AABP4023</a>		

### 7.1.4 Other

Device			
General	Address	Network	Other
Other Information			
Install Date			
Warranty Date			
Comment			





### 7.1.5 Consumables

Device Status



Consumables | SNMP | Papercount | Calculated Counts

Last Query: 4/13/2013 4:13:01 PM  
 Network Status: Ok  
 Response Status: MismatchedQuerySet

**Toner**

Toner Black Percentage		86 %	✓
Toner Cyan Percentage		58 %	✓
Toner Magenta Percentage		82 %	✓
Toner Yellow Percentage		45 %	✓

**Image Drums**

Imagedrum Black Percentage		22 %	✓
Imagedrum Cyan Percentage		84 %	✓

### 7.1.6 SNMP

Device Status

Consumables | **SNMP** | Papercount | Calculated Counts

Last Query: 4/13/2013 4:13:01 PM  
 Network Status: Ok  
 Response Status: MismatchedQuerySet

**Consumable**

- Black Cartridge HP CB390A
- Black Image Drum HP CB384A
- Roller Kit HP CB459A
- Magenta Image Drum HP CB387A
- Cyan Image Drum HP CB385A
- Yellow Cartridge HP CB382A
- Magenta Cartridge HP CB383A
- Cyan Cartridge HP CB381A
- Staple Cartridge 1 HP C8091A

### 7.1.7 Papercount

Device Status

Consumables | SNMP | **Papercount** | Calculated Counts

Last Query: 4/13/2013 4:13:01 PM  
 Network Status: Ok  
 Response Status: MismatchedQuerySet

**Printer Paper Total Counts**

PaperTotalCount	226621
PaperTotalScansendCount	43158
PaperTotalScanCount	87953
PaperTotalColorCount	22836

## 7.1.8 Order configuration

The configured actions are displayed here.

Value Type	Comparison Type	Comparison Value	Device Option	Action	Threshold Group Name
Toner Black Percentage	Less Or Equal Than	15	CB390A HP Toner Black 19.5k	EventActionOrder	Normal
Toner Cyan Percentage	Less Or Equal Than	15	CB381AC HP Toner Cyan 21k	EventActionOrder	Normal
Toner Magenta Percentage	Less Or Equal Than	15	CB383A HP Toner Magenta 21K	EventActionOrder	Normal
Toner Yellow Percentage	Less Or Equal Than	15	CB382A HP Toner Yellow 21K	EventActionOrder	Normal
Imagedrum Black Percentage	Less Or Equal Than	15	CB384A HP Image Drum Black 35k	EventActionOrder	Normal
Imagedrum Cyan Percentage	Less Or Equal Than	15	CB385AC HP Image Drum Cyan 35k	EventActionOrder	Normal
Imagedrum Magenta Percentage	Less Or Equal Than	15	CB387AC HP Image Drum Magenta 35k	EventActionOrder	Normal
Imagedrum Yellow Percentage	Less Or Equal Than	15	CB386AC HP Image Drum Yellow 35k	EventActionOrder	Normal
KitFuserPercentage	Less Or Equal Than	15	CB458A HP Fuser Kit 100k	EventActionOrder	Normal
KitMaintenancePercentage	Less Or Equal Than	15	CE487A HP Maintenance Kit Roller-Kit 150k	EventActionOrder	Normal
KitMaintenanceAdfPercentage	Less Or Equal Than	15	CE487A HP Maintenance ADF Kit 35k	EventActionOrder	Normal
KitTransferPercentage	Less Or Equal Than	15	CB463A HP Transfer Kit 150k	EventActionOrder	Normal

## 7.1.9 Orders

Device History

Orders Changelog Charts

Here you can see the Order-History of this Device

Kunde	Projektnr.	Host	P/N	Produkt	Firma	Adr. 1	Adr. 2	PLZ	Ort	Datum	Benutzer	Status	Manuell
Swisscom (Schweiz) AG	???	pr10552	CE505A	HP Toner Black 2.3k						4/13/2013 11:31:39 PM	u1	Open	No

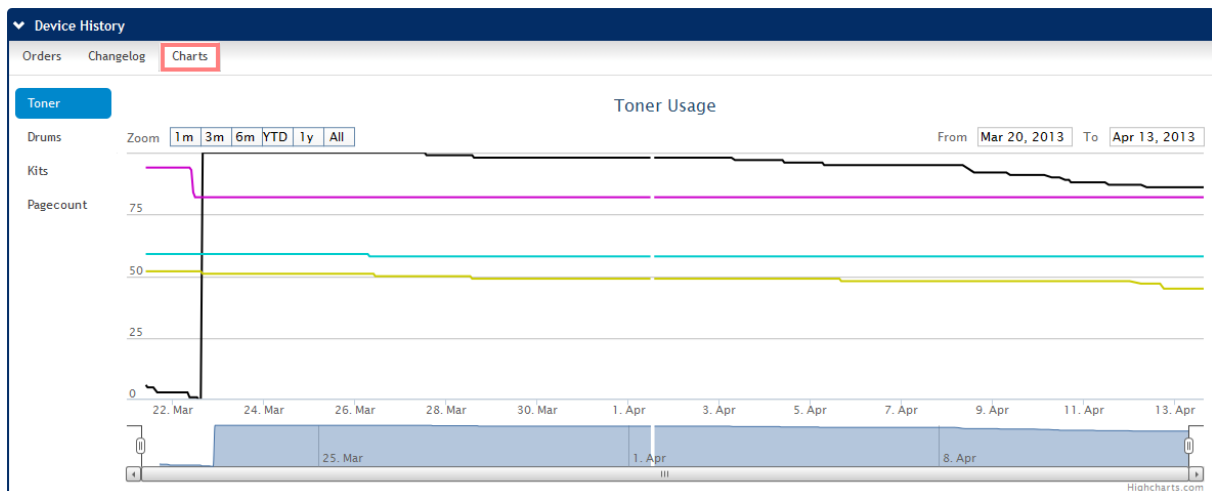
## 7.1.10 Changelog

Device History

Orders Changelog Charts

Typ	Status	Interface	Meldung	Datum
RESPONSE	OK		Response from logistic partner(2) for JPBVC1T2QY(1 x CF032A) placed	2012-11-14 19:30:11
ORDER	OK	FTPPana	Order for JPBVC1T2QY(1 x CF032A) placed(3)	2012-11-14 10:01:17
ORDER-A	OK		Automatic order for JPBVC1T2QY added (toner-yellow) on 15/15	2012-11-13 20:40:12
RESPONSE	OK		Response from logistic partner(2) for JPBVC1T2QY(1 x CF033A) placed	2012-10-04 19:30:11
ORDER	OK	FTPPana	Order for JPBVC1T2QY(1 x CF033A) placed(3)	2012-10-01 15:00:37

## 7.1.11 Charts



## 7.2 View



Enables you to change the view of the list.

### Configure grid

Save Order By  
 Save Current Page

<input checked="" type="checkbox"/> Network Status	<input checked="" type="checkbox"/> Model Name	<input type="checkbox"/> Image
<input type="checkbox"/> Contract Name	<input checked="" type="checkbox"/> Group Name	<input checked="" type="checkbox"/> Hostname
<input type="checkbox"/> IP-Address	<input type="checkbox"/> MAC-Address	<input type="checkbox"/> Netmask
<input type="checkbox"/> Gateway	<input type="checkbox"/> Costcenter	<input type="checkbox"/> Contract Number
<input type="checkbox"/> Asset Number	<input type="checkbox"/> Project Number	<input type="checkbox"/> Room
<input type="checkbox"/> Floor	<input type="checkbox"/> Serial	<input type="checkbox"/> Building
<input checked="" type="checkbox"/> Company	<input type="checkbox"/> Contact	<input type="checkbox"/> Address 1
<input type="checkbox"/> Address 2	<input checked="" type="checkbox"/> ZIP	<input checked="" type="checkbox"/> City
<input type="checkbox"/> Area Code	<input type="checkbox"/> Country Code	<input type="checkbox"/> Country Name
<input type="checkbox"/> Comment	<input checked="" type="checkbox"/> Inactive	<input type="checkbox"/> Automatically Importe
<input type="checkbox"/> Version	<input checked="" type="checkbox"/> Toner Black	<input checked="" type="checkbox"/> Toner Cyan
<input checked="" type="checkbox"/> Toner Magenta	<input checked="" type="checkbox"/> Toner Yellow	<input type="checkbox"/> Toner Gray
<input type="checkbox"/> Toner Darkgray	<input type="checkbox"/> Image Drum Black	<input type="checkbox"/> Image Drum Cyan
<input type="checkbox"/> Image Drum Magenta	<input type="checkbox"/> Image Drum Yellow	<input type="checkbox"/> Developer Black
<input type="checkbox"/> Developer Cyan	<input type="checkbox"/> Developer Magenta	<input type="checkbox"/> Developer Yellow
<input type="checkbox"/> Kit Maintenance	<input type="checkbox"/> Kit Maintenance ADF	<input type="checkbox"/> Kit Fuser
<input type="checkbox"/> Kit Transfer	<input type="checkbox"/> Kit Cleaning	

## 7.3 Export



Enables you to export the list as CSV.

You have chosen to open:

**Devices.csv**  
which is a: Microsoft Excel-CSV-Datei (53.9 KB)  
from: http://localhost:20413

What should Firefox do with this file?

Open with Microsoft Excel (default) ▾




Save File

Do this automatically for files like this from now on.

## 8 Orders

The screenshot shows the Swisscom administration interface. The top navigation bar includes 'Home', 'Verwaltung' (highlighted), and 'Statistik'. Below this, there are tabs for 'Adresse', 'Bestellungen' (highlighted), and 'Gerät'. A sub-tab 'Gerät Bestellung' is active. A table displays order data with columns: 'Bestellnummer', 'Kundenname', 'Nummer', 'Name', 'manuell', and 'Statu'. The first row shows: 10003049, Zürcher Kantonalb..., Q5945AC, HP Toner Black 18k, Nein, and Offen.




### 8.1 Order details

   Displays the details for an order.

The screenshot shows the 'Device Order' details page. The title is 'Device Order'. Below it is a 'General' section with a table of order details:

Customer Reference	
Customer Name	Swisscom (Schweiz) AG
Product Number	CE505A
Product Name	HP Toner Black 2.3k
Price	
Quantity	1
Is Manual	No
Order Reason	
Group Name	
Serial	CNCF343096

### 8.2 Displaying printer details

   Displays the details for the printer.

### 8.3 Track & Trace

   Displays the Track & Trace information for the order.

The screenshot shows the 'Track and Trace' page for a Die Post shipment. The title is 'Track and Trace'. Below it is a yellow banner with 'Sendungsverfolgung' and the 'DIE POST' logo. There are buttons for 'FAQ', 'Drucken', 'Zeitleiste ausblenden', and 'Alle zuklappen'. The main content shows search results for '99.40.222605.00420875 - PostPac Priority'. The details include: Gelesener Zustellort: 3050 Bern; Basisleistung: PostPac Priority; Zusatzleistungen: Signature (S1) (with an information icon); Gewicht: 0.680 kg. At the bottom, there is a yellow bar and a sequence of three icons: a box, a printer, and a hand holding a document.

## 9 Manual order

To execute a manual order, you must go to the details of the relevant printer. In the order configuration, search for the consumable material that is to be ordered.


Bestellkonfigurationen			
Bestellungen		Benachrichtigung	
	Wertetyp	Vergleichsart	Gerät Option
	KitMaintenancePercentage	Kleiner oder gleich als 7 %	Q5422A HP Maintenance Kit 225
	TonerBlackPercentage	Kleiner oder gleich als 15 %	Q5942X HP Toner Black 20k

After you have pressed the order icon, a dialog is displayed in which you must enter the reason for the manual order.

### Bestellung

Number: Q5422A  
Name: HP Maintenance Kit 225k  
Bestellgrund:

The order is displayed in the order list and can be deleted unless it has already forwarded to the supplier. If it has been forwarded to the supplier, this function is no longer available.

Gerät Historie						
Bestellungen		Logeinträge	Debug Log	Charts	Device Query	
Hier sehen Sie die Bestell-Historie des Druckers						
	Bestellnummer	Kunde	Vertragsnummer	Hostname	Bestellnummer	Produkt
	10003959	Swisscom (Schweiz) AG	12183	DBE15092	Q5422A	HP Maintenance Kit 225k

## 10 Manually entering counts

If printers cannot be accessed via the network, the counts for billing can be entered manually.

For this option to be available for a printer, the “Request data by Client” function must be deactivated.

Dashboard    Gerät: DBE14782 \*  
**Geräte**  
**Allgemein**  
Modell    HP Color LaserJet 5550DTN  
Vertrag    Swisscom Devices  
Gruppe    - Bitte wählen -  
 Inaktiv  
 Daten automatische importiert  
Seriennummer    JPFN584G0D  
Inventarnummer    08566737  
Kostenstelle    Omu-Ber5

After deactivation, the printer is displayed in the “Manage manual count” - widget

Dashboard  
**Manuelle Zählerstandserfassung**  

Hostname	Seriennummer	Kontakt
DBE14782	JPFN584G0D	

You can use the edit icon to switch to the screen to enter the counts

**Manuelle Zählerstandserfassung**  
Model Name    HP Color LaserJet 5550DTN  
Serial    JPFN584G0D  
Contact  
Street1    Bernstrasse 5  
Zip / City    Ostermundigen  

Name	Alter Wert	Neuer Wert	Änderung
PaperTotalCount	0	<input type="text" value="1500"/>	1500
PaperTotalColorCount	0	<input type="text" value="250"/>	250

Zurücksetzen   

Enter the counts in the relevant fields and save your entries.

Please note that you can only enter the counts once per day. The new counts cannot be lower than the old counts; if they are, the values cannot be saved.